

3. Definitions. The following definitions shall apply for the purposes of this Agreement:

“**ACH**” means the Federal Reserve Bank’s Automated Clearing House.

“**ACH Network**” means a funds transfer system, governed by the NACHA operating rules, that provides for the inter-bank clearing of electronic entries for participating financial institutions.

“**Checkwriter**” means the customer who writes a check or authorizes an ACH debit on their personal checking account in conjunction with the purchase of Merchant’s Goods or Services.

“**EZTel**” means the EZCheck TEL Service providing Initiation, Settlement and Re-initiation/Re-presentation.

“**EFT**” means Electronic Funds Transaction, electronic debits and credits processed through the ACH Network.

“**Goods and Services**” means the specific categories of Goods and Services that would generally be provided by a Merchant operating under the merchant category code represented to EZCheck for that Merchant.

“**Initiation**” means the initial presentation by EZCheck of a transaction to Settlement.

“**Merchant**” means the business customer sponsored and underwritten by EZCheck for participation in Services.

“**Merchant Account**” means the commercial demand deposit checking account designated by Merchant for use in conjunction with ACH services.

“**NACHA**” means the National Automated Clearing House Association.

“**ODFI**” means the bank acting as the Originating Depository Financial Institution as defined by NACHA rules.

“**Re-initiation**” or “**Re-presentation**” means the second or third attempt at Settlement by EZCheck of a previously Returned ACH or paper check transaction.

“**Return**” means a Checkwriter transaction that is returned unpaid by either the Checkwriter’s bank or the ACH Network.

“**Returned Check Service Charge**” means the fee charged to Checkwriter as allowed by applicable law for a transaction that is returned unpaid by the Checkwriter’s bank or ACH Network.

“**Settlement**” means the movement of electronic information into the ACH Network under the ODFI sponsorship that results in the debiting or crediting of funds to designated bank accounts.

“**Submit**”, “**Submitted**” and “**Submission**” means the Merchant’s action of utilizing EZTel for the purpose of processing a transaction.

“**TEL transaction**” means a transaction initiated by the Merchant based on a checkwriter’s oral authorization to debit their personal checking account captured via the telephone to Merchant to collect payment for Goods and Services.

4. Fees and Rates. Merchant shall pay EZCheck the fees and rates set forth in this Agreement plus all applicable taxes, as amended from time to time by EZCheck. The Transaction Fee is the charge per transaction for all transactions charged to EZCheck by reason of Merchant’s use of the Service. The Base Discount Rate shall apply to the face amount of all TEL transactions processed through EZCheck. The Monthly Minimum Fee is the minimum amount of Transaction Fees or Base Discount Rate Fees if a Base Discount Rate Fee is charged, that the Merchant shall pay on a monthly basis. The Tech Support Fee is a monthly fee for services associated with software maintenance and customer support. The Return Item Fee is the charge for all items returned unpaid, (“Return”) by the bank or ACH Network. EZCheck reserves the right to change at its discretion, any fees, rate and/or charges by giving written notice to Merchant. Such changes shall be effective as of the date of the notice. Merchant’s failure to give EZCheck written notice of termination of this Agreement after such notice of changes shall be deemed to constitute acceptance of the changes.

5. Payment. All fees and charges are due and payable upon receipt. Unless otherwise agreed by EZCheck in writing, Merchant authorizes EZCheck to debit all payments owing to EZCheck under this Agreement and to credit all amounts owing to Merchant under this Agreement to the Merchant Account. If there are insufficient funds in the Merchant Account to pay amounts owed to EZCheck, including delinquent fees, Merchant shall immediately reimburse EZCheck upon demand. EZCheck may, at its option, offset such amount against any amounts due Merchant from EZCheck under this or any other agreement between Merchant and EZCheck including but not limited to the payment of any EZDebit transactions authorized and due the Merchant until all amounts due EZCheck have been paid. A delinquency charge of 1-1/2 percent per month or the highest amount permitted by law, whichever is lower, shall be added to the outstanding balance of any account 20 days delinquent. Without prejudice to its rights, EZCheck reserves the right to suspend its services and obligations to Merchant, including the payment of TEL transactions due and all TEL transactions previously authorized, during any period that the Merchant Account is delinquent. Continuance of service and payment during any period of delinquency shall not constitute a waiver of EZCheck rights of suspension or termination. For any check or ACH debit in payment of services or charges provided herein, Merchant agrees to pay EZCheck a Returned Item Fee of \$25 for each such payment that is not paid by merchant’s bank upon presentment. Merchant agrees that the Returned Item Fee may be debited from its Merchant Account.

6. TEL Transaction Processing. On all eligible TEL transactions submitted to and accepted by EZCheck, EZCheck shall process such transactions as EFT entries for Settlement to the Merchant Account via the ACH Network. Such transactions shall be credited to the Merchant’s Account within three business days following the receipt of the transactions to EZCheck. Availability of such deposits to Merchant will be: (a) if Merchant Account is maintained with ODFI, two business banking days following, but not including, the day the transaction is Submitted to EZCheck for processing, or (b) if Merchant Account is maintained at a financial institution other than ODFI, three business banking days following, but not including, the day the transaction is Submitted to EZCheck for processing. EZCheck will not be liable for any delays in receipt of funds or errors in credits or debits caused by third parties including but not limited to ACH Network providers or the Merchant’s financial institution.

7. Eligible Items. Merchant hereby acknowledges and agrees to utilize EZTel only for Checkwriter transactions: (a) where there is an existing relationship between the Merchant and the Checkwriter; (b) or where there is not an existing relationship between the Merchant and the Checkwriter, but the Checkwriter has initiated the call to the Merchant. The Merchant and Checkwriter will be determined to have an existing relationship where: (1) there is a written agreement in place between the Merchant and Checkwriter for the purchase of Goods and Services; or (2) the Checkwriter has purchased Goods or Services from the Merchant within the past two years. Transactions expressly prohibited for EZTel include: transactions initiated by the Merchant to a Checkwriter with which the Merchant has no existing relationship; or involve the use of third party checks, payroll checks, credit card checks, cashier’s checks, money orders, traveler’s checks, checks drawn on non-US banks or any other account that does not allow EFT transactions to be posted.

8. Authorization Record and Retention. Merchant shall be required to tape record the checkwriter’s oral authorization of the TEL transaction or to provide written notice to the checkwriter, prior to Settlement, that confirms the oral authorization. The authorization must include: (a) the date on or after which the Checkwriter’s account will be debited; (b) the amount of the debit to the Checkwriter’s account; (c) the Checkwriter’s name; (d) the date of the Checkwriter’s oral authorization and; (e) a telephone number available to the Checkwriter for customer inquiries. Merchant must retain the original or a duplicate tape recording of the Checkwriter’s oral authorization, or a copy of the written notice confirming the Checkwriter’s oral authorization for two years from the date of the authorization.

9. Merchant Account. Merchant agrees to immediately reimburse EZCheck and ODFI for any shortfalls that occur due to non-sufficient funds in Merchant Account that are covered by EZCheck. Merchant also agrees to authorize EZCheck to suspend Settlement of all funds to Merchant Account, without prior notice to Merchant, if Merchant should breach or fail to comply with any terms of this Agreement, or if either EZCheck or ODFI in its sole opinion deems itself at risk relative to any services performed under this Agreement.

10. Returns. For transactions provided for under this Agreement, unless otherwise provided herein, Returns for non-sufficient funds and uncollected funds will be electronically Re-initiated by EZCheck as applicable and allowed by current NACHA rules and regulations. Merchant agrees to be liable for all EFT items that are returned, dishonored, reversed or that cannot be collected through Checkwriter’s account and that are not subsequently covered by debit against Merchant Account. In the event that funds in Merchant Account are not sufficient to cover Returns, Merchant shall immediately upon request from EZCheck or ODFI, deposit sufficient funds in Merchant Account to cover such Returns. EZCheck may deduct or offset returns against amounts to be paid Merchant for TEL transactions. With regards to any Returns, Merchant shall promptly notify EZCheck if: (a) a Checkwriter makes any payment to Merchant on said transaction; (b) a Checkwriter returns Goods or Services in whole or in part which were paid by said transaction, or (c) there is a dispute concerning the Goods or Services or amount of said transaction.

11. Returned Check Service Charges. EZCheck will assess Returned Check Service Charges to Checkwriters as allowed by applicable law. As partial compensation for its services under this Agreement, EZCheck will retain such Returned Check Service Charges.

12. Reporting and Reconciliation. For transactions provided for under this Agreement, EZCheck will provide Merchant with transaction volume reporting and transaction fee record keeping in a format and manner to be determined by EZCheck. Merchant agrees to notify EZCheck promptly of any discrepancies between Merchant’s records and the information in the reports provided by EZCheck. If Merchant fails to notify EZCheck within 60 days of the transaction of any such discrepancy or funding error, Merchant shall be precluded from asserting any losses, claims or liability against EZCheck arising from such discrepancies or errors.

13. EZCheck Procedures. EZCheck shall supply Merchant with an EZTel Procedures Guide by EZCheck, the terms of which are incorporated into this Agreement. Merchant agrees to comply with and to be bound by additional items contained in the EZTel Procedures Guide as amended from time to time. To the extent that there is any conflict between the EZTel Procedure Guide and terms of this Agreement, the terms of this Agreement shall govern.

14. Rules and Regulations. Merchant agrees to comply with current NACHA rules and regulations (“Rules”) regarding the processing of TEL transactions. EZCheck will make copies of all such Rules available to Merchant upon Merchant’s request. Such Rules are hereby made part of this Agreement and incorporated herein by this reference.

15. Settlement Advance. As a condition of providing services under this Agreement, or continued processing of EFT transactions, Merchant may be required, at the option of EZCheck, to fund and maintain an advance (“Settlement Advance”) with ODFI in an amount to be determined by EZCheck in its sole discretion based on Merchant’s processing history and potential risk of loss to EZCheck. Merchant hereby acknowledges and agrees that any Settlement Advance will be deposited in an EZCheck account for exclusive use by EZCheck or ODFI for purposes of offsetting any Returns or other Merchant obligations under the Agreement not recoverable from Merchant Account. If Merchant’s Settlement Advance falls below the required amount, Merchant hereby authorizes EZCheck to immediately replenish the Settlement Advance to an amount to be determined by EZCheck via an ACH debit to Merchant Account or by a direct deposit to the Settlement Advance account within twenty-four (24) hours after verbal or written notification from EZCheck of the replenishment requirement. In the event of fraud or breach of this Agreement by Merchant the Settlement Advance may be funded immediately at EZCheck’s election. No interest will be paid on the Settlement Advance. In addition, Merchant hereby acknowledges and agrees that EZCheck may use the Settlement Advance in whatever manner it desires, i.e., commingling with other merchant funds, etc., subject to EZCheck’s requirement, should this Agreement be terminated, to refund any remaining Settlement Advance balance ninety (90) days after the termination date (“Termination Period”). Merchant hereby grants EZCheck and ODFI a security interest in any Settlement Advance that EZCheck or ODFI may enforce for purposes of securing any obligation owed by Merchant under this Agreement without notice or

demand to Merchant. Merchant's obligation to maintain a Settlement Advance shall survive the termination of this Agreement for the duration of the Termination Period during which time EZCheck's and ODFI's security interest shall continue.

16. Right of Setoff. Merchant hereby acknowledges and agrees that EZCheck shall have a right to setoff against any and all fees or other funds owed EZCheck by Merchant under this Agreement.

17. Warranty of Application. In connection with this Agreement, Merchant has executed and delivered an application to EZCheck containing information describing the nature of Merchant's business and, where applicable, the individual(s) who is Merchant's principal owner(s). Merchant warrants to EZCheck and ODFI that all information, accompanying financial data (personal or business), and statements contained in such application are true, correct, and complete. Merchant further agrees to notify EZCheck promptly of any changes which may occur from time to time regarding any information contained in such application, including, but not limited to, the identity of the principal owner(s), type of Goods and Services provided and how sales are completed. Merchant and principal owner(s) identified on approved applications shall be jointly and severally liable to EZCheck and ODFI and remain liable for any and all losses, costs and expenses suffered or incurred by EZCheck or ODFI, resulting from incorrect or incomplete information contained in the application or Merchant's failure to report all changes to EZCheck in accordance herewith. If, in EZCheck's sole judgment, a significant discrepancy exists between Merchant's actual processing activity and the activity described in Merchant's Application, EZCheck may immediately and without notice, suspend all processing and funding activity until EZCheck, in its sole opinion, feels confident in allowing subsequent processing activity.

18. Indemnification. Merchant shall indemnify and hold EZCheck and ODFI, its affiliates, officers, directors and employees, harmless from and against all claims, actions, losses and expenses, including attorney's fees and costs, incurred by EZCheck and ODFI, its affiliates, officers, directors and employees, arising out of, related to or connection with a) any breach by Merchant of any of its duties or obligations under this Agreement, or b) any disputes Merchant may have with any Checkwriter related to any EZTel Services provided under this Agreement. This indemnification shall survive the termination of this Agreement.

19. Hold Harmless. Merchant agrees to promptly inform EZCheck of collection or dispute of any amounts recorded, or items Submitted, to EZCheck and to hold EZCheck harmless for any liability arising from Merchant's failure to do so.

20. Credit Law Compliance. Merchant certifies that it has a legitimate business need, in connection with a business transaction involving the Checkwriter for the information provided by EZCheck under this Agreement. Merchant also certifies that the information provided by EZCheck will only be used for permissible purposes as defined in the Fair Credit Reporting Act, and applicable state laws, with the exception that the information will not be used for employment purposes, and will not be used by Merchant for any purpose other than one transaction between Merchant and Checkwriter. Merchant agrees that neither it nor its agents or employees will disclose the results of any inquiry made to EZCheck except to the person about whom such inquiry is made and in no case to any other person outside the Merchant's organization and that Merchant shall defend, and hold harmless, EZCheck for all liability resulting directly or indirectly from any disclosure forbidden herein. If Merchant decides to reject any transaction, either wholly or partly because of information obtained from EZCheck, Merchant agrees to provide the Checkwriter with all information required by law or EZCheck.

21. Use of EZCheck's Materials. Merchant shall have the use of decals, identification data, software and other material furnished by EZCheck during the term of this Agreement. Merchant shall not permit any person other than its own officers or employees at subscribing locations to use the EZCheck Merchant Number assigned by EZCheck. Merchant agrees that upon termination it will return or destroy all EZCheck materials, uninstall all EZCheck software and return, in good condition, all EZCheck equipment. The monthly fees to Merchant will apply for all months or fractions of a month any materials or equipment remain in use.

22. Use of Merchant Information. Merchant agrees that EZCheck may use any credit information provided to EZCheck or an EZCheck affiliate for EZCheck's credit review. Merchant also agrees that EZCheck may share any experiential information it has regarding Merchant with any EZCheck affiliate.

23. Assignment of Agreement. Merchant may assign this Agreement only with prior written consent of EZCheck. EZCheck may freely assign this Agreement, its rights, benefits of duties hereunder. This Agreement shall insure to the benefit of and be binding upon the successors and assigned of EZCheck and the heirs, executor, administrators, successors, and assigns of Merchant.

24. Legal Responsibility. In the event of Merchant's violation of the terms of this Agreement, Merchant agrees to pay all cost, including reasonable attorneys' fees, for steps taken by EZCheck whether by suit or otherwise, to defend, preserve or enforce its rights under this Agreement and EZCheck shall have the right to immediately repossess all equipment owned by EZCheck. In the event of any legal action with third parties, customers, businesses, or regulatory agencies concerning any transaction or event arising under this Agreement, Merchant agrees to: (a) promptly notify EZCheck of the claim or legal action; (b) reasonably cooperate with EZCheck in the making of any claims or defenses and, (c) provide information, assist in the resolution of the claims and make available at least one employee or agent who can testify regarding said claims or defenses. EZCheck and Merchant shall each be responsible for its own attorneys' fees and court costs except as otherwise provided by this paragraph.

25. Personal Guarantee. To induce and in consideration of EZCheck's acceptance of this Agreement, any individual(s), by execution as Guarantor(s) hereby unconditionally and irrevocably personally guarantees the full and faithful performance by Merchant of each and all of its duties and obligations as herein set forth, whether prior or subsequent to termination of this Agreement. In the event of default or nonpayment by Merchant, such Guarantor(s) hereby agree to personally indemnify and pay EZCheck for any and all funds due EZCheck from Merchant pursuant to the terms of this Agreement and hereby authorizes EZCheck to initiate debits from Guarantor's personal checking or savings accounts if necessary to secure such indemnity or payment.

26. Warranty Limitations. Except as expressly set forth herein, EZCheck makes no warranty, express or implied, and it is agreed that no implied at law warranty shall arise from this Agreement or from performance by EZCheck, and there are expressly excluded all warranties of merchantability and fitness for a particular purpose. In no event shall EZCheck be liable to Merchant or to any other person for any loss or injury to earnings, profits or goodwill or for any incidental or consequential damages with respect to its obligations under this Agreement. Merchant agrees that a decision to reject any Check or TEL transaction, driver's license or other forms of identification or payment for its Goods and/or Services shall be made solely Merchant's own responsibility. Notwithstanding anything to the contrary in this Agreement, in no event shall EZCheck's liability under this Agreement exceed the total amount of fees paid to EZCheck by Merchant pursuant to this Agreement during the preceding 12-month period.

27. Notices. Any notice or other communication required or permitted to be given hereunder shall be in writing and shall be hand delivered or delivered by facsimile transmission or overnight courier or U.S. Postal Service addressed or transmitted to the party to be notified at such party's address or number as provided on the front of this Agreement or at such party's last known address or number. Any notice delivered hereunder shall be deemed effective upon delivery, if hand delivered or sent by overnight courier, or upon deposit with the U.S. Postal service, or upon receipt, as evidenced by the date of transmission indicated on the transmitted material if by facsimile transmission. Merchant's continued use of the affected service after receipt of such notice will evidence Merchant's acceptance of the affected service after receipt of such notice. The parties addressed may be charged by written notice to the other party as provided herein.

28. Force Majeure. EZCheck shall not be held responsible for any delays in, or failure or suspension of service cause by mechanical or power failure, strikes, labor difficulties, fire, earthquakes, inability to operate or obtain service for its equipment, unusual delay in transportation, act of God, or other causes reasonably beyond the control of EZCheck.

29. Covering Law and Jurisdiction. Merchant agrees to comply with all application laws, rules and regulations relating to the services provided hereunder. This Agreement plus any addenda attached herein is the entire Agreement between the parties concerning the processing of electronic and paper checks, and supersedes all previous understanding, representations and agreements in relation to its subject matter. THIS AGREEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS. Any suit relating to this Agreement MUST be brought in Houston, Harris County, Texas.

30. Severability. If any provision of this Agreement, or the application of such provisions to any person or circumstance, is declared by a court of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such fact shall not affect the remaining provisions to persons or circumstances other than those to which it is held invalid, and in lieu of each such provision there shall be substituted a new provision as similar as possible to the provision declared invalid, illegal or unenforceable.

31. Waiver. All rights and duties within this Agreement are material and time is of the essence. No waiver of any right hereunder shall be deemed effective unless in writing executed by the waiving party. The parties agree that no failure to exercise and no delay in exercising, any right hereunder on the part of whether party shall operate as a waiver of any such right. The parties agree that no single or partial exercise of any right hereunder shall preclude its further exercise.

32. Survivability. All representations, warranties, indemnities and covenants made herein shall survive the termination of this Agreement and shall remain enforceable after such termination.

33. Entire Agreement. This Agreement together with all applicable Application information constitutes a fully integrated agreement and the entire Agreement between the parties with respect to its subject matter. All prior or contemporaneous agreements, understandings or representations in relation to the subject matter of this Agreement are merged herein.